

## Ferny Grove State Schoo

An Independent Public School

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## **Student Absences and Same Day Student Absence Notification SMS Process**

It is important the school is advised if your child is going to be late or away from school.

## When your child is absent

- Contact the school early in the morning if your child/children is going to be away or late for school so your child's absence can be recorded correctly.
- It is very important you provide a reason for an absence so this can be recorded before we contact parents if a student is not at school and we don't know why.
- You can contact the school via one of the following options...
  - o Via QParents app
  - Via FGSS webpage student absence button
  - Via student absence line (3550 5360) state student's name, class, date of absence & reason for absence.
  - Remember future absences can be recorded advise via above or your class teacher.

## Same day student absence notification (Mandatory)

Our school will contact parents as soon as practicable on the day if a student is not at school and we don't know why. If you are advised by the school that your child is away without a reason, please contact us as soon as possible.

- Call the school office 35505333 ONLY if you believe your child should be at school
- Otherwise please reply to the text received send a return text advising student name, and reason for the absence. Keep it simple (eg. Mary is sick / Mary has an appointment). This message is recorded on the system.
- The school will follow-up with parents if no response is received from the text sent by the school so it is crucial the school is contacted if you received a SMS Text.







